

The following information is posted in response to questions submitted as part of the RFP for the Vermont DOC Electronic Monitoring Program dated Oct. 27, 2010.

1. The information below provides answers to all questions submitted by interested parties in response to the RFP posted by the Vermont Department of Correction on October 27, 2010 for the Vermont DOC Electronic Monitoring Program. It should also be noted that the due date for bid proposals by those parties that have submitted letters of intent has been moved to December 22, 2010.

The following Companies were represented at the Bidders Conference held in Waterbury VT on November 29, 2010:

BI Inc.
Pro Tech Monitoring
AnyTrax
AMS
Vermont Offender Electronic Monitoring Services
Isecuretrac
Sentinel Offender Services

The following Department of Corrections staff was also present:

Alan Cormier, Field Services Operations Manager
Ira Sollace, Corrections Management Executive
Chris Billado, Community Corrections Officer

2. Who is the Department's current provider of Electronic Monitoring services?

Isecuretrac for GPS, AMS/SCRAM for Alcohol Monitoring and AnyTransactions for voice monitoring

3. What is the price for each service the vendor provides the Department?

We currently own 100 SCRAM units with a daily usage rate of \$4.25 per offender

Our pricing with Isecuretrac is as follows:

\$5.25 per day passive cellular
\$4.25 per day passive land line
\$7.37 per day Active
\$4.50 per day remote intoximeter
\$3.35 per day RF

Robocuff/Anytransactions is \$1.90 per day for up to 5 check-ins

4. Page 2 states that the Department currently has "approximately 200 offenders under some form of electronic monitoring throughout the state." What is the current number of participants enrolled in each of the different monitoring services in the Department's "Electronic Monitoring Program"?

134 passive GPS

21 Active GPS

4 Robocuff

67 SCRAM

5. Page 2 describes the types of supervision offered by the Department. Please define “Reintegration Furlough” and “Pre-Approved Furlough”.

Reintegration Furlough: A furlough prior to the minimum sentence to prepare an incarcerated inmate for re-entry into the community.

Pre-Approved Furlough: 1) A legal status used for offenders who are determined eligible for Intermediate Sanctions Programs by the Department of Corrections and who are recommended for placement in these programs by the court at sentencing. These furloughs are pre-approved by the Department after it conducts an eligibility screening prior to sentencing to determine if the offender meets the criteria established for the program to which the court refers him/her. For offenders who are pre-screened and determined eligible for the Corrections’ program, receive an appropriate sentence of incarceration and further receive recommendation on the mittimus by the court for placement on furlough, the Department will forgo the normal inmate classification rules and honor the court’s recommendation regarding placement in the community based program by executing a furlough to the offender if he/she agrees to the terms and conditions outlined in a furlough agreement. (371.13) 2) The legal status in which an inmate is sentenced to serve a term of imprisonment, but is placed by a court on furlough to participate in such programs administered by the Department that reduce the offender’s risk to reoffend.

Conditional Re-entry: A furlough by which a sentenced offender is released to the community under supervision at or beyond their minimum release date.

Home Confinement Furlough. The inmate may be sentenced to serve a term of imprisonment but placed by a court on home confinement furlough that restricts the defendant to a preapproved place of residence continuously, except for authorized absences, enforced by appropriate means of supervision, including electronic monitoring and other conditions such as limitations on alcohol, visitors, and access to firearms imposed by the court or the department or both. A sentence to home confinement furlough shall not exceed a total of 180 days

Home Detention - confinement and supervision that restricts a defendant to a preapproved residence continuously, except for authorized absences, and is enforced by appropriate means of surveillance and electronic monitoring by the department of corrections. The court may authorize scheduled absences such as work, school, or treatment. Any changes in the schedule shall be solely at the discretion of the department of corrections. A defendant who is on home detention shall remain in the custody of the commissioner of the department of corrections with conditions set by the court.

6. Please provide the number of units per type of equipment required by the Department for this program (pg. 3). These numbers represent anticipated numbers required to switch out our current equipment that is in use as of today. These numbers may change based on the usage at the end of the current contract

- a. Active GPS Tracking: 150 units
- b. Passive GPS Tracking: 50 units
- c. Radio Frequency Monitoring (landline based): 25 units
- d. Radio Frequency Monitoring (cellular-based): 25 units
- e. Transdermal Alcohol Monitoring: 100 units
- f. Biometric Voice Monitoring: unknown

7. Page 11 states that the department is desirous of drive by monitoring units; however there is no further mention of these units as a requirement for submission to the RFP. Does the Department require drive by monitoring units? These are not required but the Department is interested in seeing what technology may be available regarding drive by units.

- a. If so, how many units are required? 10
- b. If so, where would the department like this information provided within the vendors response? This information can be provided in an addendum to the pricing schedule
- c. If so, where would the Department like vendors to provide pricing information with the price schedule? This information can be provided in an addendum to the pricing schedule

8. Page 11 states, "Monitoring should be available through DOC owned equipment" Is the Department referring to the need for a web based interface to view monitoring data, the desire to own versus lease the equipment , or does this entail something more? This refers to the need for a web based system to view monitoring data

9. Page 11 states, "it will be required regardless of where the offender information resides it will be the property of the DOC. Please clarify intent. The intent of this is that all data collected on Vermont offenders under any type of EM supervision will be the property of the Department and the Department will have unrestricted access to the data at all times

10. Page 14 states, the transmitter bracelet must have dual tamper detection. One of the tamper detection mechanisms must utilize fiber optics. In order to provide for open competition, would the Department consider an equivalent tamper detection technology that does not use fiber optic? The State is willing to explore technologies that meet or exceed current fiber optic technology in regards to tamper detection.

11. Page 21: Price schedule. There is a column within the price schedule with the title # of units. What numbers would the department like listed in this column? This column

is reserved for pricing structures that may differ based on the numbers of units required, i.e. 50-100 units would be X amount, 101-150 units would be Y amount.

12. Page 13 of the RFP states: "The GPS tracking unit must include an LCD screen for communicating with offenders. Department personnel must be able to page the offender by sending a text message to the tracking unit." **Would the State consider a one-piece GPS tracking unit that provides offender feedback via means other than LCD display screen as complying with this requirement?** Yes, as long as the technology meets or exceeds the capabilities of a unit utilizing an LCD display

Further, would the State consider a one-piece GPS tracking unit that uses means to contact an offender other than by sending a text message to the tracking device as complying with this requirement? Yes, as long as the technology meets or exceeds the capabilities of a unit utilizing text messaging notification

13. Page 13 of the RFP states: "The unit must incorporate a radio frequency (RF) receiver and must receive RF signals from an offender-worn transmitter." **Would the state consider a one-piece tracking device that communicates with a home unit using RF technology as complying with this requirement?** Yes, as long as the technology meets or exceeds the capabilities of a unit utilizing standard RF technology

- 13a. Page 13 of the RFP states: "The GPS tracking unit must have the capability to notify the offender of instances of noncompliance by displaying text or issuing audible tones. The unit must be able to notify the offender of such instances even in the absence of cellular coverage." **Would the state consider a one-piece GPS tracking unit that provides notification to the offender of instances of noncompliance by means other than text or issuing audible tones as complying with this requirement?** Yes, as long as the technology meets or exceeds the capabilities of a unit utilizing text messaging notification or audible notification.

14. If the state is willing to accept one piece GPS tracking units as a solution for GPS monitoring, we respectfully request the pricing page be amended to include an option for active and passive one piece devices in addition to active and passive two-piece tracking devices. One and two piece GPS tracking units carry different price points and allowing them to be priced separately would provide the State the best pricing for the particular type of equipment best suited to meet your needs. Please see attached amended pricing page

15. Is the State of Vermont limited in its use of fiber optics, or is the State able to utilize enhanced triple tamper technology as a more secure solution? Please see answer to question 10.

16. Is the State restricted in its use of Transdermal Alcohol Monitoring as a screening tool, or is the State able to utilize more reliable alcohol monitoring solutions. For instance, Transdermal devices are subject to problems associated with passive tests, such as airborne alcohol from cologne and cleaning supplies. Would the State prefer to continue using this type of screening tool or would the State consider upgrading to only the use of alcohol monitoring devices that would eliminate these risks through the use of direct tests providing the detection of breath alcohol levels within $\pm 0.005\%$ accuracy? The state is willing to explore any technology that meets or exceeds current technology in regards to alcohol monitoring of offenders
17. Is there an option for the State to contract with more than one vendor or will this contract be awarded to one vendor only? Yes, there is an option for the State to contract with more than one vendor.
18. Is it acceptable to submit other pricing pages for other technology and services that would be alternatives or additions to the products and specifications listed in this RFP? Yes, pricing addendums can be added to the pricing schedule but the schedule can not be altered in any way
19. Will you please confirm that a new pricing sheet will be distributed based on the Pre-Bid meeting discussion? Yes, please see attachment
20. Please confirm what services are included in the \$2.00 daily rate the State pays for Voice ID services currently? Also, how many calls per day does this rate allow? Current services provide curfew monitoring with up to 5 calls per day
21. Please confirm what the # of Lost / Damaged units have been reported during this past year? Please do so for each technology utilized – (RF, GPS, Alcohol, Transdermal Alcohol)? These numbers represent a total number for the duration of current contracts
- SCRAM Units-8
 - GPS PTU's - 4
 - GPS Transmitter's – 4
 - GPS base stations - 2
22. Will the Department accept an alternative product to the intoximeter that offers different (but stronger) tamper detection technology than video / picture identification? Yes, as long as the technology meets or exceeds the capabilities of a unit utilizing video/picture identification

23. Please define the collection and reporting rates that the Department would like to utilize for Passive GPS. Data should be available via a web based system upon notification of a unit being placed in a docking unit/charger
24. Please define the reporting rates that the Department would like to utilize for Active GPS. Reports related to violations and or location should be available immediately for those on active GPS
25. On page 12 of the RFP, under Hardware Requirements- Active GPS Receiver/Tracking Unit, it states, "The unit must record GPS location points at a minimum of once every 30 seconds, regardless of the violation status." To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor's equipment **"should"** meet the specification? Yes. DOC is willing to amend to the industry standard of one point per minute as long as tracking and recording technology meets or exceeds current technology being used by the Department
26. On page 13 of the RFP, under Hardware Requirements- Active GPS Receiver/Tracking Unit, it states, "...The unit must be able to notify the offender of such instances even in the absence of cellular coverage." To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor's equipment **"should"** meet the specification? The DOC is willing to explore technology that meets or exceeds current technology being used to notify offenders of non compliance issues
27. On page 13 of the RFP, under Hardware Requirements- Passive GPS Receiver/Tracking Unit, it states, "The unit must record GPS location points at a minimum of once every 30 seconds, regardless of the violation status." To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor's equipment **"should"** meet the specification? Please see answer to Question 25
28. On page 14 of the RFP, under Hardware Requirements- Monitoring Transmitter Bracelet, it states, "...One of the tamper detection mechanisms must use fiber optics." To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor's equipment **"should"** meet the specification? Please see answer to Question 10

- 29 On page 16 of the RFP, under Hardware Requirements- Remote Alcohol Monitoring Device, it states, “The alcohol monitoring device must be a single unit incorporating an on-board camera” To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor’s equipment **“should”** meet the specification? **Please see answer to question 16**
- 30 On page 16 of the RFP, under Hardware Requirements- Remote Alcohol Monitoring Device, it states, “The device must provide visual verification of the offender’s identity at the time of test.” To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor’s equipment **“should”** meet the specification? **Please see answer to Question 16**
31. On page 16 of the RFP, under Hardware Requirements- Remote Alcohol Monitoring Device, it states, “The alcohol monitoring device must capture and send a still image to the monitoring center in 9 to 12 seconds, using a CCD camera with external infrared LED’s to provide lighting.” To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor’s equipment **“should”** meet the specification? **Please see answer to Question 16**
32. Does your existing vendor(s) for RF, GPS and transdermal alcohol currently meet the specifications listed in this RFP? **Yes**
33. On Page 6 of the RFP, under Proposal Contents- Transmittal Letter, it states, “The transmittal letter must state the proposer has read, understands and is able to comply with all standards and participation requirements described in the RFP.” To promote equal opportunity in this bid process, will the Department consider modifying this to say that the vendor **“should”** make this statement? **The Department is not willing to change this language**
34. Please provide the average monthly volume for each type of monitoring the Department uses. **Please see answer to Question 4. These numbers represent our average monthly totals for offenders under EM supervision**
35. Page 13 – Hardware Requirements – Active GPS Receiver/Tracking Unit
The solicitation asks for an LCD screen for communicating with offenders by text message. Some vendors offer alternative ways of communicating with offenders. Please clarify if the use of a different, but equally effective, means of communication with offenders is acceptable. **Yes, as long as the technology meets or exceeds the capabilities of a unit utilizing an LCD screen for text messaging notification**

36. Page 18 – Hardware Requirements – Active GPS Receiver/Tracking Unit
Please clarify who will receive event notifications and manage events, the Department's or the vendor's personnel? If the duty is split, please explain.
DOC field staff currently receive event notifications via page, text or email and we anticipate that practice to continue. However, we are open to utilizing a monitoring center for after hour's notifications as we discuss the possibility of moving towards a more active monitoring program.
37. Pg. 16, Transdermal Alcohol Device, states that "The device must be waterproof."
Will the State accept "water-resistant" devices? Yes
38. We have several questions regarding the budget for this program.
- a) Is the program funded through the DOC's budget? Yes
 - b) What is the current budget for the electronic monitoring program? \$577,000.00
 - c) Has the budget for the electronic monitoring program been approved for Fiscal Year 2011? Yes
 - d) If yes, what is the budget for the program next year? \$577,000.00
39. a. What is the average length of stay on electronic monitoring for each participant?
Most participants average 30-60 days of EM monitoring but it can be used for up to 6 months
- b. How many units is the program currently using? Please see answer to Question 4
- | Equipment Type | Length of Stay | Number of Units |
|-----------------------------------|----------------|-----------------|
| 1) Active GPS Landline Units | | |
| 2) Passive GPS Landline Units | | |
| 3) Passive GPS Cellular Units | | |
| 4) Radio Frequency Landline Units | | |
| 5) Radio Frequency Cellular Units | | |
| 6) Transdermal Alcohol Units | | |

7) Biometric Voice Monitoring

8) Alcohol Monitoring Breath Units

c. Can you please provide the name and model of the units the agency is currently using? Isecure model's 2150 and 2250 for passive and model 5000 for active, SCRAMX for alcohol monitoring.

d. What is the current contract price per day for each type of technology the DOC is currently using? Please see answer to Question 3

Equipment Type	Price Per Day
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1) Active GPS Landline Units

2) Passive GPS Landline Units

3) Passive GPS Cellular Units

4) Radio Frequency Landline Units

5) Radio Frequency Cellular Units

6) Transdermal Alcohol Units

7) Biometric Voice Monitoring

8) Alcohol Monitoring Breath Units

e. Are there any plans to increase the number of participants placed on the program over the term of the contract? The Department anticipates growth in its current EM program but there are no concrete numbers available as to what that growth may be.

i. If so, please confirm the means by which this is to take place (e.g. new target population groups, offender profiles, new legislation, etc.). Changes may be a result of any number of initiatives or legislative changes, unknown at this time

ii. If so, please provide the anticipated increase in the number of program participants to occur within the next year. Unknown

f. How is the contractor presently providing alert notifications (e.g. fax, email, text message, etc.)? Text, Email, Pages and Fax

40. We have several questions regarding the current Transdermal monitoring program.
a. Did the Vermont DOC purchase the Transdermal SCRAM units that are currently being used? Yes

b. What was the purchased price for the units? \$1500.00 each

c. How many units has the VT DOC purchased? 100

d. Have they been upgraded to the new SCRAMX units? Yes

e. Is the VT DOC currently paying annual maintenance on the purchased units? No, currently included in the monitoring and purchase price

f. If yes, what is the annual maintenance price? N/A

g. Does the maintenance cost include supplies such as batteries and straps?
Yes

h. Since the department currently owns the transdermal alcohol units how will this effect another vendors ability compete on a fair and level playing field and provide similar services if the VT DOC already owns their equipment? This will have no impact on another vendor

i. Is the department seeking to replace this equipment? Our current contract will expire in April of 2011 and we are searching for a vendor to provide us with alcohol monitoring capabilities

41. Will all vendors be provided the opportunity to make a presentation and product demonstration to the evaluation committee? Please see answer to Question 55

a. If not, how will the DOC determine which responding vendors are asked to participate in oral presentations? Please see answer to Question 55

42. Will the DOC please provide at least two (2) full weeks from the final posting of answers to vendor questions before the RFP is due? The RFP does not provide a date when questions will be posted and the due date of the proposal is listed as December 13, 2010. This time is necessary to evaluate the DOC's answers and incorporate all the answers into the proposal. Yes, the due date for bid proposals has been changed to December 22, 2010

43. Page 4 of the RFP states; “the Department reserves the right to negotiate final price and terms during the contract negotiation phase.” **Will all vendors be provided the opportunity to provide a Best and Final Offer during the negotiation phase or will the Department only be negotiating with the vendor that is chosen?** **The department will only be negotiating with the chosen vendor**

44. Page 5 of the RFP states: “proposers may appeal the decision to Andrew Pallito.” It is not our company’s policy to needlessly protest the award of a contract however, if necessary we have several questions regarding protests:

a. **We respectfully request a copy of the Vermont DOC procedure, associated timelines, and contact points for protesting a contract award and likewise or Vermont DOC to rule on a protest. Contact points for protesting an award are stated in the RFP. Due date for filing an appeal/protest is February 3, 2011 and shall contain a detailed explanation for which the appeal is based upon and the Vermont DOC will issue a written decision not later February 17th.**

b. **If a protest is received, is the commencement of services suspended until all protests have been addressed?** **Yes**

c. **Will the proposed awardee be notified and/or provided a copy of any protests submitted?** **Yes, the awardee will be notified but will not be provided a copy of the protest**

d. **Will the proposed awardee be notified and/or provided a copy of the final written decision?** **The proposed awarded will be notified of the decision if requested**

e. **What are Vermont DOC’s statutory timelines for providing a “written response” and/or final ruling on a protest?** **There are no statutory timelines**

45. Page 6 of the RFP in the instructions section states: “Suggested exceptions to requirement and contract modifications, while allowed, are discouraged. The Department/Buyer is under no obligation to accept exceptions or modifications suggested by the vendor (or any third parties/subcontractors), and any exceptions or modifications will affect our evaluation and may result in rejection.” We understand the Departments desire to include specifications in the bid documents to ensure it is able to procure reliable monitoring equipment that meets their needs but also understand it is the goal of any RFP process is to promote competition amongst all responsible companies in the industry. Technology has changed considerably since the last time Vermont DOC issued an RFP and many of these specifications are for the current equipment they are using.

Would the DOC be willing to remove this section or revise this section to state; “The Department is willing to consider alternatives, exception or deviations to the required specifications that may be equal to or better than the specifications required in the RFP.” The Department is willing to consider alternatives to the required specifications as long as the specifications and technology associated with the equipment meets or exceeds equipment currently being utilized by the Department

46. Page 11 of the RFP states: “Included in this contract will be repair or replacement services, training of staff, technical advice on evaluation and electronic monitoring best practices. Repair and replacement services should include battery if necessary and certified repair technicians.”

Can the Department please provide data in reference to how many units and the type of units that have been lost/stolen/damaged each year under the current contract? Please see answer to question 21

Equipment Type	# of Lost Devices
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1) Active GPS Landline Units	N/A
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2) Passive GPS Landline Units	N/A
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3) Passive GPS Cellular Units	N/A
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4) Radio Frequency Landline Units	N/A
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5) Radio Frequency Cellular Units	N/A
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6) Transdermal Alcohol Units	N/A
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7) Biometric Voice Monitoring	N/A
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8) Alcohol Monitoring Breath Units	N/A
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47. Pages 11 and 13 of the RFP in the hardware requirements sections for Active and Passive GPS Receiver/Tracking Unit state: "The unit must be capable of accessing a standard phone line, cable line, and cellular phone lines." **Is the Department willing to consider using a newer more advanced one-piece GPS unit that doesn't require the use of a phone line?** Yes, as long as the technology of the one piece unit meets or exceeds current technology

48. Pages 11 and 13 of the RFP in the hardware requirements sections for Active and Passive GPS Receiver/Tracking Unit state: "The unit must record GPS location points at a minimum of once every 30 seconds regardless of violations status." **Is the Department willing to consider revising or amending this specification to a GPS point every minute regardless of violation status?** Industry standard is a GPS point every minute. Please see answer to Question 25.

49. Pages 11 and 13 of the RFP in the hardware requirements sections for Active and Passive GPS Receiver/Tracking Unit state: "The unit must incorporate a radio frequency (RF) receiver and must receive RF signals from an offender-worn transmitter." **Is the Department willing to consider using a newer more advanced one-piece GPS tracking unit?** Yes, as long as the technology meet or exceeds current technology being utilized by the department

50. Page 13 of the RFP in the hardware requirements sections for Active GPS Receiver/Tracking Unit states: "Violation notifications must be initiated by the GPS tracking unit rather than by the vendor's central host system, thereby ensuring near real-time notification of violations to Department." **Is the department willing to change this specification to "Violation notifications can be initiated by the GPS tracking unit or the vendor's central host system"?** Whether a violation is initiated by the tracking unit or the vendor's host system it has no affect on the speed of the notification of the violation to the Department. Both types of systems require cell service to provide notifications real-time. The only reason for such a specification is to exclude vendors who have a different system than the current provider. Yes, as long as the notification technology meets or exceeds current technology being utilized by the Department

51. Page 14 of the RFP in the hardware requirements sections for Monitoring Transmitter Bracelet states: "The transmitter bracelet **must** have dual tamper detection. One of the tamper detection mechanisms must utilize fiber optics." **Will the Department consider removing the specification that requires that one of the tamper detections utilize fiber optics, or changing the must in the specification to a should or include language in the specification that allows providers the ability to provide evidence of other proven technology currently being used in the industry?** Fiber optics is only one of many advanced technologies currently being used in the industry and to limit the specification to require a fiber optic tamper unfairly excludes vendors that use other types of technology. Please see answer to question 15

52. Page 16 of the RFP in the hardware requirements sections for Remote Alcohol Monitoring Device provides specification for one specific type of remote alcohol monitoring devices. **Is the Department willing to consider other proven remote alcohol testing devices that are in use throughout the industry that use a photograph or live video technology to confirm the identity of the participants taking the test?**
Please see answer to question 16

53. Page 19 of the RFP, Accessories, Maintenance and Repair states: “The vendor must provide an adequate supply of all necessary tools, straps, and other accessories for attaching and removing the offender’s devices at no additional cost.” We have several questions regarding this specification.

a. Can the Department please clarify what is meant by “adequate”? Adequate would refer to an amount of supplies being available at any given time at a statewide level should equipment need to be replaced to repaired so that no offenders would be unable to be monitored by an electronic device as a result of a company not providing the supplies needed to monitor our current EM population.

b. Is the Department currently being charged for supplies? There are a certain quantity of supplies included in the cost of the daily lease/monitoring rate. There are times when those quantities are exceeded and the DOC must purchase additional supplies such as straps and batteries.

c. If yes, please provide a list of all the supplies and the cost.

SCRAMX battery/faceplate kits- \$8.00

SCRAMX replacement strap kit- \$60.00

SCRAMX adjustable strap kit- \$15.00

d. Additionally, on the Price Schedule, there is a section that asks vendors to list any other supplies that will be charged to the department (e.g. straps). Can you please clarify, are vendors allowed to charge for supplies or are all supplies and accessories to be included at no additional cost? Vendors are allowed to charge for supplies but it is anticipated that there will be supplies that are included in the daily lease rate outlined in the pricing structure

54. Page 21 of the RFP, Pricing Schedule the Department has provided for pricing for Passive GPS, however has not provided the option to provide separate pricing for Passive GPS Landline Units and Passive GPS Cellular Units.

a. Will the Department consider revising the “Price Schedule” to include both types of Passive GPS units? Yes, please see attached

b. Can the DOC please provide a copy of the pricing sheet in Excel format?

Page 21 of the RFP, Pricing Schedule only provides for daily lease pricing. **Is the department still looking to purchase transdermal alcohol equipment?** The Department is not opposed to purchasing equipment but has no plans at this time to purchase additional transdermal equipment.

55.) Since, the last Vermont DOC RFP technology has considerably and there have been significant changes in the industry and the technology. **Would the Vermont DOC consider adding a demonstration phase to the RFP in which the department would actual setup, install and wear the technology?** This type of testing would provide the DOC the hands on experience with each type of equipment being proposed and provide the evaluators with the in-depth knowledge needed to evaluate all the providers software and hardware. Since the agency has been using one (1) type of equipment for (4) years this will eliminate any unexpected biases the Department may have towards the current provider and provide other providers a fair and level playing field to compete. **Yes, the department will add a demonstration phase to the RFP process.** Presentations will be scheduled after receipt and review of written proposals. The top 4 scored vendors will be asked to provide oral demonstrations of their equipment. The tentative dates for oral presentations are January 17-21, 2011.

a. If yes, please provide information on how this demonstration phase will be scored? The presentations will be scored on (4) four separate criteria that include:

- Experience
- Technical aspects of equipment
- Training/Support Services
- Pricing

56. **Will the answers to questions submitted from all vendors be reduced to writing and distributed with the Vermont DOC's answers to all vendors?** This is requested and would be greatly appreciated. **Yes, all submitted questions will be answered and the answers will be provided as a public document on the DOC website**

57. What is the expected populations that will be in the community under some type of EM (legal status as well as crime type) **Current population is around 200 offenders of all legal statuses and offense types**

58. Looking down the road 6/12/18/24 months, what kind of numbers are expected to be in the community on EM? **The growth rate of the program is unknown but there is an expectation that program numbers could increase over the next fiscal year**

59. Is there any expectation that contract staff would have any chance to face supervision of offenders at this or any point in the future? **There is no expectation or legal authority for contractors to supervise DOC offenders**

60. What kind of basic VT DOC training do you see as necessary for contract staff? **None**

61. Does the VT DOC have some basic expectations for communications between vendor and DOC staff? **Yes, Contract staff will need to provide monitoring data, training**

related to monitoring equipment and databases and 24 hour support availability for DOC staff

62. What kind of training does the VT DOC want to see provided by the vendor and to what job classifications and frequency? Training related to EM equipment usage and monitoring will be delivered to field staff and supervisors at the onset of the contract and as needed throughout the duration of the contract.
63. 24/7 help desk: Does VT DOC have a basic vision of what a help desk should look like and the services it should be able to provide? The help desk should at a minimum, have intricate knowledge of the EM system to include monitoring, violation reports, installation assistance, billing, shipping and ordering of replacement units and parts on a 24 hour schedule.
64. Technical Reports: Just what kind of daily, weekly, monthly reports would the VT DOC like to see provided and to what staff levels? Reports should be available at all levels in regards to, but not limited to, individual violation reports, number of monitoring days per offender, equipment shipping and tracking information, inventory reports for local offices, etc
65. Program Evaluation: What type of evaluation is desirable to measure the programs short and long term efficacy? We will evaluate through the terms of the contract, as well as the operational needs and training outcomes.
66. Who would be the points of contact on a daily, weekly, monthly basis about the program within the VT DOC both before and after start-up? The Field Services Operations Manager as well as local staff from each field office who will be utilizing the EM equipment
67. Are there any special services that the VT DOC would like to see provided now and in the future? The DOC has discussed using a monitoring center for 24 hour coverage of an active program but is not utilizing any such center at this time.
68. What is the quantity of damaged and or lost equipment during the present contract? Please answer to question 21
69. Will the answers to questions submitted by all vendors be distributed to all vendors? All questions and answers will be posted on the DOC web page
70. Does the current EM vendor provide installation and retrieval of home EM equipment? No, Installation and retrieval is the responsibility of DOC staff
71. How many times during the past 12 months has the current vendor been called to service or run checks on units that have malfunctioned or been tampered with and where is the service performed? Contact with the current vendors is frequent as equipment is often returned for battery replacement after extended use, normal wear

and tear that requires refurbishing, etc. Local field offices are responsible for maintaining their inventory and have contact with the vendors on a regular basis for that purpose. All servicing of equipment is done at the Vendors facility after equipment is sent back to them

72. What events warrant vendor involvement when an offender violates and what level of involvement is desired? Vendor involvement related to violations is limited to ensuring that collected data is available and that notifications are getting to field staff in a timely manner. The level of involvement may be increased should the vendor need to testify regarding data or violations but to date no vendors have had to offer testimony on behalf of the Vermont DOC in a Vermont Court
73. Pages 13 and 14 reference units being manufactured in an ISO 9001:2000 certified facility to ensure quality control. Would the Department consider a manufacturing facility that is equal too or greater than an ISO 9001:2000 facility? Yes

Price Schedule

The costs for providing the systems and services set forth in the Request for Proposal must be provided by filling in the per diem fees below. Daily fees are all-inclusive. The cost evaluation will have a maximum score of 20 points awarded to the lowest cost, responsive cost proposal. The vendor must complete each required field and must NOT change or alter the format or formulas developed for evaluation of costs

Equipment/Service	Daily Lease Price	# of units
Active GPS		
Active GPS One Piece Unit		
Passive GPS One Piece Unit		
Passive GPS Cellular		
Passive GPS Landline		
RF/House Arrest-Landline		
RF/House Arrest-Cellular		
Alcohol Monitoring – Transdermal		
Alcohol Monitoring - Breath		
Biometric Voice Monitoring		
Total Annual Cost		
TRAINING (required)	Not Scored	
SPARE INVENTORY Cost (Per Unit Per Day) over 20%		
Active GPS		
Passive GPS		
RF/House Arrest-Landline		
RF/House Arrest-Cellular		
Alcohol Monitoring – Transdermal		
Alcohol Monitoring - Breath		
Biometric Voice Monitoring		
Other supplies (e.g.: straps) that are charged to the Department – please list individually as an addendum to the pricing schedule		